

Besa Pets - Boarding Guidelines 2025

- Dogs that meet specified requirements can be boarded together in the same kennel
 - At no discount.
 - Must both be spayed/neutered, eat the same food, not on any medications, not have any frustration or signs of stress with staying together in a kennel during stay.
- We must be made aware of all medication needed for dog(s) before time of drop-off
 - If medication, supplements, or any add-ins are needed, there is a charge of \$1.00 per day, per dog.
- Food must be in sealed containers (such as Tupperware or Ziploc bags)
 - Container dimensions must be no bigger than 6 inches tall, 9 inches wide, and 13 ½ inches long.
 - If an incorrect container is brought we have large Ziplocs to transfer food into, at \$1.00 per bag.
 - If not enough food is brought for the entire stay, there will be a charge of \$2.00 a meal per dog.
 - If a pet is not eating his food, canned food will be added at \$1.00 per meal. Besa Pets will attempt to reach out through email prior to adding canned food but will do what they deem best for the pet.
- All changes in schedule (extending or shortening a stay) must be given to Besa Pets with at least a 24 hour notice before time of drop-off
 - If a change is made to shorten the pet(s) stay with less than the 24 hour minimum, the **customer will still be charged for all dates booked previously.**
 - If a change is made to extend your pet(s) stay (at any point), it is not guaranteed there will be room for the dog to stay longer than it was previously booked for and must be discussed with Besa Pets.
 - If a cancellation is made for a booking with less than 48 hr notice between the dates of April 1st - September 30th you will be charged for 50% of your total booking stay.
 - If a cancellation is made with more than 48 hrs notice, you will not be charged for the stay.
- Dogs are preferred to be brought in with a leash and collar
 - If dogs are wearing a harness we will have you take it off and hook their leash to a collar at drop-off and harness them at pick-up.
- Dogs Rabies Vaccinations must be up to date at time of drop-off through time of pick-up
 - We must have a copy of the Rabies Certificate on file.
 - It is the owners responsibility to provide required documentation prior to drop-off.
 - It is owners responsibility to make sure we have updated copies of rabies vaccine

- We do not accept dogs in heat
- We only allow certain bones and toys for your pets safety while here.
 - No rawhide or real bones - We don't allow edible bones as they can be a choking hazard and require supervision.
 - No rope toys
 - No squeaker toys
 - Some acceptable toys - nyla-bones, benebones or other fake bones, plush toys.

Please only bring toys and bones that you feel are safe for your dog to have when in the kennel. When dogs are in a new environment, they can be prone to chew up their toys or bones.

 - We may allow certain exemptions, its owners responsibility to bring toys that they feel are safe for their dog/dogs.
- We do not allow blankets, towels, clothing, or any outside bedding into the kennels
This is for sanitary purposes. Cushioned bedding is an option under our add-on page.
- We will not accept anyone outside of our office hours
- You must wait until the next available office hours (or day) if you are late for a drop-off or pick-up.
- **IF** we are able to wait for you and you are late there is a \$50.00 late fee Per Dog added to your total. This is a 15 minute window, no dogs can be picked up after 10:45 am or 6:15 pm (again, only **IF** we can wait for you).
- We charge 7 days a week, \$32.00-\$58.00 a day per dog
- The day is charged whether you pick-up or drop-off during the AM or PM hours
- If you pick-up on a Monday morning (between 8:00am-10:30am) you will not be charged for Monday. We **only** offer this for Monday mornings.
- If you have questions, feel free to inquire about this policy.
- All dogs must be at least 12 weeks of age (3 months) prior to a boarding stay
- All dogs must complete a free Trial day at Besa Pets prior to scheduling your pets first overnight stay.
- Certain exceptions may apply, call or email with questions.